



VALUING OUR VOLUNTEERS

Good practice volunteer management and support made easy

RECRUITMENT - SUPPORT - MANAGEMENT

Volunteers are so often the lifeblood of our not-for-profit organisations. Whether they help out within small local community associations, or they work for major global charities, so many of our not-for-profits just wouldn't function without them!

But historically many volunteers haven't been supported particularly well or valued in the same way that paid workers are.

Valuing our Volunteers provides a simple framework for best practice volunteer management and support, so your volunteers have a great experience working with you, and you get the best from your volunteers.



capability

Megan J Buntine Consulting Services

About **Megan J Buntine Consulting Services**



Megan J Buntine Consulting Services is an owner-led consultancy practice that works to improve the capability of organisations and individuals.

"Through my knowledge, my skills, my experience, and my connections, I support the governing bodies and senior staff of all sorts of organisations to build greater governance, leadership and strategic capabilities, so they can deliver better supports and services to their stakeholders".

Megan Buntine

Megan has worked and volunteered across the human services and broader not-for-profit sectors for more than 30 years, as well as running her own businesses over the past 20 years.

She writes and speaks on a range of topics for a variety of audiences.

She particularly specialises in helping organisations with:

- Good Governance
- Strategic Planning
- Executive Coaching
- Board Mentoring
- Succession Planning
- Board Development
- Effective Leadership
- Compliance Management
- Board Evaluations
- Quality Improvement
- Risk Audits
- Tailored Training

A **simple** framework for **best Practice** Volunteer Management and Support

THIS SESSION COVERS:



How to recruit the best people to do the best job for your organisation



The essentials of supporting your volunteers to be their best



Best practice people management for working with volunteers

Contact Megan to find out more:

megan@mjbconsulting.net.au

0421 525 048

www.mjbconsulting.net.au



VALUING OUR VOLUNTEERS

Training Overview

Introduction

- Volunteer roles in your organisation
- Challenges your organisation experiences in relation to volunteers

Recruitment

- How to attract volunteers
- Best practice recruitment processes
- Diversity within our organisations

Support

- Orientation and induction
- The role of a Volunteer Coordinator
- Ongoing training and support

Management

- Code of Conduct
- Policies and Procedures
- Health and Safety for volunteers
- Reward and recognition
- What to do when things go wrong

Conclusion

- Useful resources
- Final questions?

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